

Soldupe Cloud Services

Webshop Guide

Soldupe Subscriptions

In order to use Soldupe you need to buy a subscription.

All Soldupe subscriptions have a runtime of one year and include [all the features](#) Soldupe offers!

The only difference between the subscription levels is the cloud storage which comes with your Soldupe subscription. At the moment we are offering three levels of [subscriptions](#):

- Standard (2 GB)
- Medium (5 GB)
- Large (10 GB)

You will be able to extend your subscription for another year, if you have less than 100 days left in your current subscriptions runtime.

A renewal discount will be rewarded, if you renew your subscription while it's still active!

Upgrade to a bigger subscription is possible every time during your actual subscription runtime, downgrade is only possible at the end of the runtime of your actual subscription.

Quick Facts

- If you decide to buy a subscription, while your Free Trial is still active, we will add the remaining days of your Free Trial Period to your subscription runtime! No matter, which subscription level you decide to buy!
- If you decide to upgrade your subscription, you will be charged only with the difference between your previous and your new subscription level for the remaining runtime of your active subscription. Upgrading a subscription, doesn't automatically extend its runtime!
- **Except** you are already eligible for renewal (less than 100 days left in your subscription) – then upgrading your subscription will also extend its runtime.
- If you renew your subscription before it expires, you will save the setup fee as a renewal discount.
- You have the right to withdraw from buying / renewing / upgrading a subscription. In that case, please refer to Sections 8+9 of our [Terms of Service](#) for further procedures!
- We accept PayPal, VISA and Mastercard!

Buying A Soldupe Subscription

The process of buying a Soldupe subscription consists of four steps:

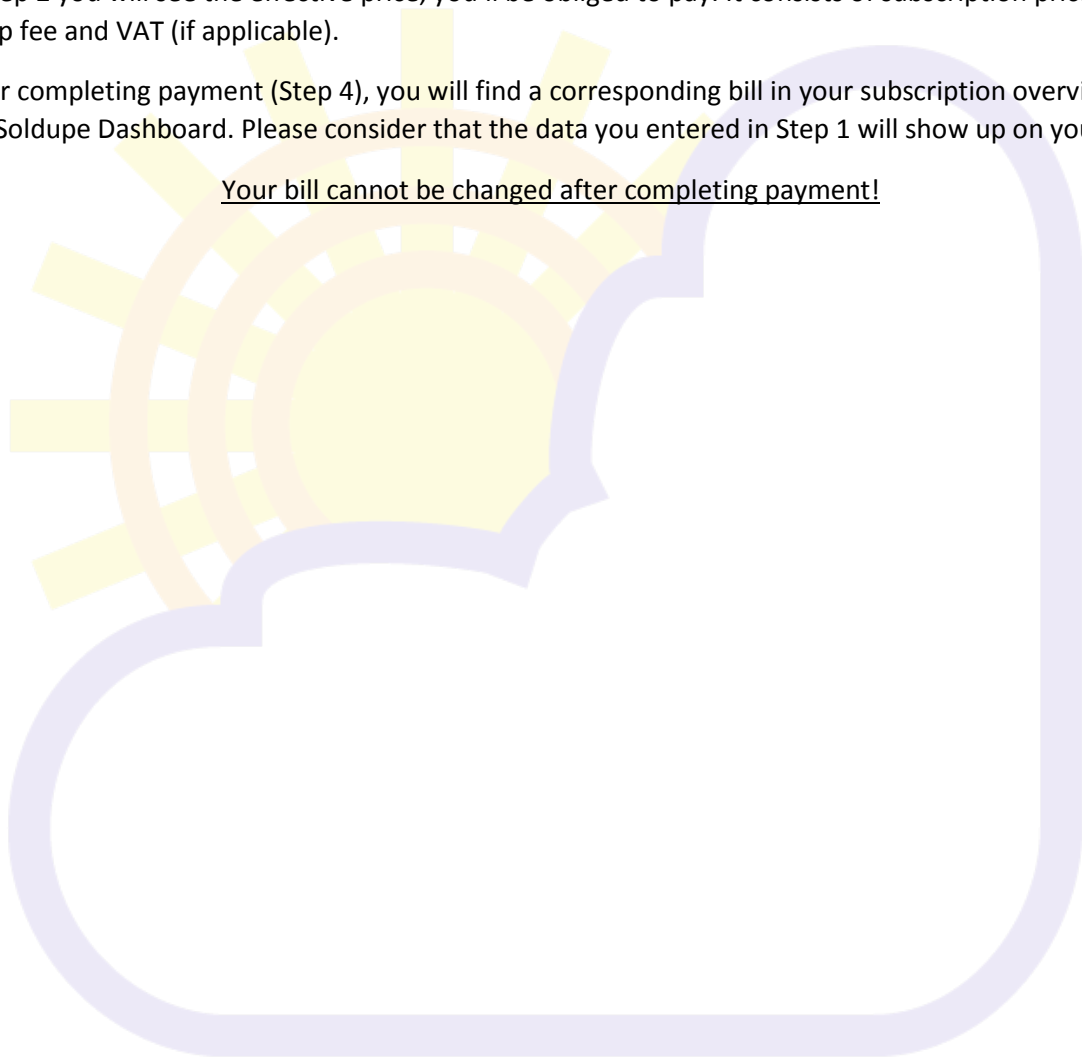
1. Enter your personal data, your desired subscription level and how you want to pay.
2. Confirm the data you entered in step 1 and acknowledge our Terms of Service.
3. You will be redirected to our Payment Provider, where you finalize your payment.
4. After that, you will be redirected to the Soldupe Dashboard again, where you will be provided with your new subscription!

Remarks:

In Step 2 you will see the effective price, you'll be obliged to pay. It consists of subscription price, the setup fee and VAT (if applicable).

After completing payment (Step 4), you will find a corresponding bill in your subscription overview at the Soldupe Dashboard. Please consider that the data you entered in Step 1 will show up on your bill.

Your bill cannot be changed after completing payment!



How to buy a new Soldupe subscription - Details

- Head over to our Webshop at <https://dashboard.soldupe.com/products/shop>
- Click “Buy New Subscription”
- Fill out the form with the following details (Step 1):

In this step, we collect the following data:

1. Your Username
2. Your current IP-Address
3. The country connected to your IP-Address
4. Your Name
5. Your Billing Address
6. Type of Subscription you want to buy
7. Payment method you want to use

The points 1-3 cannot be changed by you.

1. Your Username

The Username you are currently logged in with.

IMPORTANT: Your Username will NOT be shown on your bill!

2. Your IP-Address

Used to determine which VAT rate needs to be applied to your purchase.

IMPORTANT: Your IP-Address will NOT be shown on your bill!

3. Your Country

Display of the country, which we related to your IP-Address.

Needed for applying the correct VAT rate.

4. Your Name

Shows per default your Display Name. You can change it to your real name.

That's important if you need your name on the bill! And it's a required field too.

5. Your Billing Address

Please enter your Billing Address here. Required.

That's important if you need a correct bill for this transaction!

6. Type of Subscription you want to buy

Choose one of the listed subscriptions.

7. Payment method you want to use

Please choose the payment provider of your choice.

Now proceed to Step 2, where you can check your order once more by clicking the green “Proceed” button. In this step, you can verify the data you entered in Step 1 and check the effective price of your Soldupe subscription.

Once you verified your data, please acknowledge our [Terms of Service](#) and proceed to Step 3, where you will be redirected to the Payment Provider you have chosen in Step 1, where you will be able to finish the transaction.

Once you’ve finished payment, you get redirected to the Soldupe Dashboard again, where you will be provided with your desired subscription within the next few minutes.

How to renew a Soldupe subscription – Details

Renewing a Soldupe subscription works similar to buying a new one.

As soon as you receive the message that you’re eligible for renewing your subscription, you can move over to our Webshop (<https://dashboard.soldupe.com/products/shop>) and start with Step 1 again.

Renewing your subscription is only possible, if your current subscription is still active!

If your subscription already expired, you need to buy a new one – but don’t worry, we will send you enough heads-up messages and warnings, so you won’t miss renewing your subscription!

When renewing your subscription, you can decide if you want to stick to your current subscription level or maybe upgrade or downgrade it.

If you have any questions or problems, please don’t hesitate to contact us!



Soldupe.com